

From: Brock Luno
To: Microsoft ATR
Date: 1/2/02 4:57pm
Subject: Microsoft settlement

Dear persons,

I do not think that an Operating System (O/S) needs to do anything other than run a computer and its sub-systems. All else is applications and should be marketed and installed as such. I believe that Microsoft has convinced the majority that it must bundle its products. I do not agree.

I specifically wish that the O/S and all applications be separated permanently. If this requires a split in the Microsoft organization, so be it.

I'm sick and tired of trying to fix fellow workers P/Cs with glitches caused by one Microsoft application (Outlook, Word, Excel, etc.) stepping on the O/S and crashing the machine(s). I can't get or load alternatives because the market has dried up and there are none to speak of. The best has not won my business, the biggest has - out of sheer dominance on the street. I do not have viable choices.

B. Luno

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